

**SANTA ROSA (N.E.) WATER DISTRICT  
MAJOR PROGRAMS AND PROJECTS FOR THE YEAR 2015**

KEY RESULT AREA (E.O. No. 43)	PROGRAMS/PROJECTS	IMPLEMENTING UNIT	BENEFICIARIES	TARGET/POW	STATUS OF IMPLEMENTATION	ACCOMPLISHMENT
Transparent, Accountable and Participatory Governance	<b>Compliance with the Anti-Red Tape Act</b> -Posting of Citizen's Charter at SRWD Office and Website -Provision of fast lane for Senior Citizens, Pregnant Women and Persons with Disability -Provision of Public Assistance Desk	Administrative/ Commercial	All SRWD existing and other prospective concessionaires		Continuing Program	
	<b>Compliance with the Transparency Seal</b> -Development and Updating of SRWD Website	Administrative				
Empowerment of the Poor and Vulnerable	<b>Improvement of Water Supply System</b> -Additional Pumping Station (Mapalad) -Main Line Rehabilitation (Rajal) -Upgrade of Pumping Stations (Gomez, Rizal and San Gregorio)	Maintenance	541 existing & other prospective concessionaires	1 PS, 800K	Completed	Additional PS
			1,710 existing & other prospective concessionaires	975 m, 500K	Completed	975 meters
			3,936 existing & other prospective concessionaires	3 PS, 1.3M	Completed	3 PS Upgraded
	<b>Reduction of Non-Revenue Water</b> -Replacement/Maintenance of water meters	Commercial	existing concessionaires	water meters	Continuing Program	107 meters replaced
	<b>Increase in Service Connection</b> -New Service Connection	Commercial	SRWD prospective concessionaires	605 Service Connections	Continuing Program	758 New SC as of August 31, 2015
	<b>Corporate Social Responsibility</b> -Medical/Dental Mission -Gender and Development Program	Administrative	Less-fortunate residents of Santa Rosa, N.E.	500 patients	Scheduled on October 10, 2015	
	SRWD female employees & spouses of male employees		1.7M	Continuing Program		
Rapid, Inclusive and Sustained Economic Growth	<b>Customer Service Improvement Program</b> -Office Improvement -Message Cast Information Dissemination	Administrative/ Commercial	All SRWD existing and other prospective concessionaires	700K	Completed	
				30K	Continuing Program	
Integrity of the environment and Climate Change Adaptation and Mitigation	<b>Implementation of Measures on Water Supply to Address the Effects of El Niño</b> -Maintaining an active database of existing water sources -Enforcement of SRWD policies on water conservation, unauthorized use and pilferage with appropriate sanctions -Formulate Procurement Plan for the required support facilities and equipment	Production/ Maintenance Administrative/ Commercial	All SRWD existing and other prospective concessionaires		Continuing Program	

Prepared by:

  
**ORLANDO F. CASTRO**  
Division Manager-C

September 15, 2015  
Date

  
**VICTORIA N. MARIANO**  
Division Manager-C

September 15, 2015  
Date

Approved by:

  
**JOEL FELIX H. BERNARDO**  
General Manager

September 15, 2015  
Date