

**SANTA ROSA (N.E.) WATER DISTRICT
MAJOR PROGRAMS AND PROJECTS FOR THE YEAR 2020**


KEY RESULT AREA (E.O. No. 43)	PROGRAMS/PROJECTS	IMPLEMENTING UNIT	BENEFICIARIES	TARGET/POW	STATUS OF IMPLEMENTATION	ACCOMPLISHMENT
Transparent, Accountable and Participatory Governance	Compliance with the Anti-Red Tape Act -Posting of Citizen's Charter at SRWD Office and Website -Provision of fast lane for Senior Citizens, Pregnant Women and Persons with Disability -Provision of Public Assistance Desk	Administrative/ Commercial	All SRWD existing and other prospective concessionaires		Continuing Program	
	Compliance with the Transparency Seal -Development and Updating of SRWD Website	Administrative				
Empowerment of the Poor and Vulnerable	Improvement of Water Supply System -Acquisition of lot for the proposed septage management site -Improvement of pipelines in Brgy. Rajal -Expansion Project in Sitio Pitong Gatang	Engineering & Maintenance/ Production	Existing & other prospective concessionaires	3.0M	Completed	Purchase of Lot
				370K	Completed	Improvement of Pipelines
				600K	Completed	Additional Pipelines
	Reduction of Non-Revenue Water -Replacement/Maintenance of water meters	Commercial	Existing concessionaires with obsolete/defective water meters	water meters	Continuing Program	417 meters replaced
	Increase in Service Connection -New Service Connection	Commercial	SRWD prospective concessionaires	550 Service Connections	Continuing Program	681 New SC as of December 31, 2020
Corporate Social Responsibility -Gender and Development Program	Administrative	SRWD concessionaires	5% of Budget	Continuing Program		
Rapid, Inclusive and Sustained Economic Growth	Customer Service Improvement Program -SCADA System/CCTV Surveillance of Pumping Stations -Message Cast Information Dissemination	Engineering & Maintenance/ Commercial	All SRWD existing and other prospective concessionaires	1.105M	Installed	Network/Security Upgrade
				72K	Continuing Program	
Integrity of the environment and Climate Change Adaptation and Mitigation	Implementation of Measures on Water Supply to Address the Effects of El Niño -Maintaining an active database of existing water sources -Enforcement of SRWD policies on water conservation, unauthorized use and pilferage with appropriate sanctions -Formulate Procurement Plan for the required support facilities and equipment	Production/ Maintenance Administrative/ Commercial	All SRWD existing and other prospective concessionaires		Continuing Program	

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