

**SANTA ROSA (N.E.) WATER DISTRICT  
MAJOR PROGRAMS AND PROJECTS FOR THE YEAR 2021**

KEY RESULT AREA (E.O. No. 43)	PROGRAMS/PROJECTS	IMPLEMENTING UNIT	BENEFICIARIES	TARGET/POW	STATUS OF IMPLEMENTATION	ACCOMPLISHMENT
Transparent, Accountable and Participatory Governance	<b>Compliance with the Anti-Red Tape Act</b> -Posting of Citizen's Charter at SRWD Office and Website -Provision of fast lane for Senior Citizens, Pregnant Women and Persons with Disability -Provision of Public Assistance Desk	Administrative/ Commercial	All SRWD existing and other prospective concessionaires		Continuing Program	
	<b>Compliance with the Transparency Seal</b> -Development and Updating of SRWD Website and FB Page	Administrative				
Empowerment of the Poor and Vulnerable	<b>Improvement of Water Supply System</b> -Improvement of Rizal Pumping Station -Improvement of pipelines in Brgy. Lourdes and Sta. Teresita -Installation of Sand Filter in Gomez Pumping Station -Replacement of Submersible Motor, Pump, VFD, Chlorinator Machine and Pressure Transmitter in Rajal, Sapsap, La Fuente and OMICO Pumping Stations	Engineering & Maintenance/ Production	Existing & other prospective concessionaires	93K	Completed	Improvement of Pump House
				5.5M	Completed	Improvement of Pipelines
				830K	Completed	Gomez PS Sand Filter
				1.5M	Completed	Improvement of Water Supply System
	<b>Reduction of Non-Revenue Water</b> -Replacement/Maintenance of water meters	Commercial	Existing concessionaires with obsolete/defective water meters	water meters	Continuing Program	495 meters replaced
	<b>Increase in Service Connection</b> -New Service Connection	Commercial	SRWD prospective concessionaires	650 Service Connections	Continuing Program	679 New SC as of December 31, 2021
<b>Corporate Social Responsibility</b> -Gender and Development Program	Administrative	SRWD concessionaires	5% of Budget	Continuing Program		
Rapid, Inclusive and Sustained Economic Growth	<b>Customer Service Improvement Program</b> -SCADA System/CCTV Surveillance of Pumping Stations -Message Cast Information Dissemination	Engineering & Maintenance/ Commercial	All SRWD existing and other prospective concessionaires	4.3M	Installed	Network/Security Upgrade
				133K	Continuing Program	
Integrity of the environment and Climate Change Adaptation and Mitigation	<b>Implementation of Measures on Water Supply to Address the Effects of El Niño</b> -Maintaining an active database of existing water sources -Enforcement of SRWD policies on water conservation, unauthorized use and pilferage with appropriate sanctions -Formulate Procurement Plan for the required support facilities and equipment	Production/ Maintenance Administrative/ Commercial	All SRWD existing and other prospective concessionaires		Continuing Program	

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